



Role: SAP BASIS Consultant

Job Location: Bangalore

### **About Enzen ([www.enzen.com](http://www.enzen.com))**

Enzen Global is an innovative & knowledge-based Consulting, Engineering and Operations organization exclusively working on Energy and Utility (Gas, Power, and Water) sectors. We provide outcome-based turnkey solutions, blending industry best practices and leading-edge ideas with a continuous focus on meeting our customers' expectations.

We work with clients across the value chain to deliver sustainable and lasting improvements to their efficiency and performance. As part of our solution suite, we provide strategy, consulting, digital, technology, management, and operations services. In addition, we develop the commercially successful use of renewable resources to deliver a transformative advantage for our customers.

Enzen focuses on delivering outcomes and has a wide range of advisory and engineering services for the power, water, gas and renewable energy sectors, supported by our specialised Business Units and unique Centres of Excellence. These cover Business Operations, Business Transformation, Enterprise Solutions and Energy & Water Network Operations, and help deliver high-quality, effective, need-specific solutions. Our project work includes but is not limited to smart utility networks, technology optimisation, capital efficiency, asset management and mergers & acquisitions.

Founded in 2006, the business has grown and developed across the globe, with a presence in the UK, India, USA, Spain, Australia, Turkey and Kazakhstan.

### **Role: SAP Basis Consultant**

#### **Responsibilities and Duties:**

- Responsible for managing SAP security activities New Role creation/Existing Role changes, Role movements, Identifying missing authorization objects and new user access request/modifications.
- Incidents analysis, problem management and resolution within SLA
- Propose and participate in initiatives for overall performance estate based on vendor and industry best practices management of the
- Work closely with technology vendors and service partners responsible for service desk, desktop support.
- Should have experience in application support environment (Delivering Incidents/Service Request/Change Request/Impact Assessment)
- Should have good analytical and problem-solving skills in both Support and Projects.
- Liaise with business users (field users / back office) to understand the requirements and deliver to the requirement by self-developing, coordinating with the other technical team.
- Delivering Impact assessment/solutions for change requests raised by business users.
- Manage, coordinate and report application major incidents (P1 & P2)
- Preparation of cutover plan/RFC for implementation.
- Build end to end documentation and catalogue for supported applications and known errors.
- Hand out and give Knowledge Transfer sessions to the team.
- Business Engagement – Engaging with business proactive to build trust and relationship for better stakeholder management.
- Demonstrate Proactive Approach rather than fix on fail
- Support with Business Development activities like Impact Assessment, PoC, Effort Estimation, Project Planning and Approach Definition
- Experience in both ECC & S/4 HANA.
- SAP experience includes SAP Installations & Maintenance
- Experience with SAP Database like Oracle, Microsoft etc.



- Expertise in UNIX, Windows based OS
- Oracle database
- Should have worked in Support projects

**Qualification and Experience:**

- Degree level education/BE
- SAP certification - ECC or S/4 HANA
- Minimum 8-10 Years of experience

Interested candidates to share their latest profile to [talent.egsindia@enzen.com](mailto:talent.egsindia@enzen.com)